

Terms and Conditions
eLearning Incentive Program: Floorcare, October 2023

Promotion Name	Miele eLearning Incentive Program: Miele Floorcare Training Incentive, October 2023
Promotion Type	Miele Floorcare Retail Partner Staff Incentive.
Promoter	Miele New Zealand Limited (CN 462940) of 8 College Hill, Freemans Bay, Auckland, New Zealand, 1011
Terms and Conditions	<p>Information on how to enter and prizes form part of these Conditions of Entry. Entry into the competition constitutes acceptance of these Terms and Conditions and the Privacy Policy.</p> <p>The Promoter is not responsible for any incorrect or inaccurate information, either caused by website users or by any of the equipment or programming associated with or utilised in this competition, or by any technical error that may occur in the course of the administration of this competition. The Promoter assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to or alteration of entries. The Promoter will not replace lost items if the address details supplied by the entrant is incorrect.</p>
Entry restrictions	<p>Entry is only open to Miele Floorcare sales agents who are New Zealand residents aged 18 years or over. Entry excludes retailers working exclusively within the online space.</p> <p>Employees and their immediate families of the Promoter, agents, participating outlets, and their agencies associated with this promotion are not eligible to enter.</p>
Competition Period	Promotional period commences at 9.00 a.m. (NZST) on 01/10/2023 and closes at 4.59 p.m. (NZST) on 14/1/2024
Entry Procedure	<p>To enter, participants must first register (or confirm your existing registration) to engage with the eLearning platform which you can access HERE (https://www.miele-elearning.com/nz/)</p> <p>All levels of engagement on the portal are rewarded with points, providing you the opportunity to build your confidence in understanding Miele Floorcare appliances.</p> <p>Participants are then required to complete all Floorcare modules and will receive points based on the modules completed.</p> <p>Points are allocated as follows:</p> <ul style="list-style-type: none"> • Floorcare module completion – 40 points per module. • Module with quiz completion – 50 points per module. • Download Floorcare Cheat Sheets – 10 points per cheat sheet. • Download or view Floorcare Videos – 30 points per video.
Eligibility Criteria	Participants who have completed their learning of all Floorcare modules located on the eLearning portal and have accrued a minimum of 500 points by 4.59 p.m. (NZST) on 14/1/2024 will be eligible.

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<p>Prize Draw</p>	<p>Date:15/1/2024</p> <p>Time: 10:30 a.m. NZST</p> <p>Location: Miele Head Office, 8 College Hill, Freemans Bay, Auckland 1011, New Zealand.</p> <p>On 15/1/2024 Ten (10) random names will be picked out of a box by a Miele representative with the required entry information and entry procedure will deem to be the winners.</p> <p>Winners will be contacted directly by Miele NZ and announced via the eLearning Newsletter on or after 15/1/2024.The decision is final and no correspondence will be entered into.</p> <p>This prize must be claimed by 31/3/2024</p>
<p>Prize Details</p>	<p>Miele will be offering: Ten (10) x Triflex HX2 Triflex Performance vacuums valued at RRP \$1,299 inc. GST each.* *Prize value correct as at 11 August 2023 Subject to change.</p>
<p>Prize restriction</p>	<p>Prizes are not transferable or exchangeable and cannot be taken as cash. The Promoter reserves the right to substitute any prize or prizes for a prize or prizes of similar specification or value to any prize or prizes offered in this promotion. The Promoter accepts no responsibility for any variation in the Prize value. Prizes cannot be used in conjunction with offers or other promotions.</p> <p>Prize values are based upon the recommended retail prices/ list prices at the time of printing as stated in the Miele retail price list (inclusive of GST) and discounts and bonuses are not applicable. The Promoter accepts no responsibility for change in Prize value between now and when the Prize is redeemed.</p> <p>It is a condition of accepting the Prize that the winner must comply with all the conditions of use of the Prize.</p> <p>The Promoter reserves the right to request winners to provide proof of identity, proof of residency at the nominated prize delivery address and/or proof of entry validity in order to claim a prize. Proof of identification, residency and entry considered suitable for verification is at the discretion of the Promoter. In the event that a winner(s) cannot provide suitable proof, the winner(s) will forfeit the prize in whole and no substitute will be offered. Prizes can only be claimed if the winner(s) is/are still employed by their retailer when claiming their prize.</p>
<p>Total Prize pool</p>	<p>Total prize pool for October 2023 nationally is NZ RRP \$12,990 (inc. GST)* which is subject to change based on stock availability.</p>
<p>Prize Claim Date</p>	<p>The Prize must be claimed by the winners by 31/3/2024 Failure to claim and collect prize will automatically result in forfeiture of the prize without further notice to the winner.</p>
<p>Additional Terms</p>	<p>The Promoter reserves the right to verify the validity of entries and disqualify any entrant for tampering with the entry process or for submitting an entry which is not in accordance with these conditions of entry.</p> <p>The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of taking any of the Prizes, except for any liability which cannot be excluded by law.</p>

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	<p>All entries become the property of the Promoter. By entering the promotion, unless otherwise advised by the entrant, each entrant consents to the information they submit with their entry being entered into a database and the Promoter may use this information in any media for future promotional, marketing and publicity purposes without any reference or payment or other compensation to the entrant.</p> <p>The winner is responsible for any taxation implications (including FBT) that may arise. It is the winner's responsibility to seek professional advice in regard.</p>
Privacy	<p>The Promoter will collect and deal with the personal information (including name, address, telephone contact or personal details) only in accordance with the Promoter's Privacy Policy, the <i>Privacy Act 1993</i> (New Zealand). A copy of the Privacy Policy is available from the Promoter or https://www.miele.co.nz or via contacting the Miele Customer Service team on 0800 464 353.</p>