

Sales Information

Dept/Our ref. Date No. AUS (tick box) Executive Management (tick box)
Marketing/Sales 09/2023 008/2023 NZ (tick box) Owners / Proprietors (tick box)
Floor Staff (tick box)

Miele Triflex 90 Day Money Back Guarantee* October – December 2023



At Miele we aim to be *Immer Besser, Forever Better* in all that we do, and we are excited to offer our consumers the benefit of a 90-day money back guarantee over this promotional period.

Experience complete peace of mind and confidence and **Buy Once and Buy Besser** with Miele.

Promotional Dates: 1st October – 31st December 2023

*Terms & Conditions apply. For more information on inclusions, exclusions and how the customer can lodge their claim go to www.miele.co.nz/Triflex90Days

Product Inclusions:

11423640	Triflex HX1 Ruby Red
11423650	Triflex HX1 Cat & Dog
11423660	Triflex HX1 Pro
11827100	Triflex HX1 Facelift Graphite Grey
11827130	Triflex HX2 White
11827140	Triflex HX2 Cat & Dog Black
11827160	Triflex HX2 Performance Cashmere Grey
11827180	Triflex HX2 Racer White
12092150	Triflex HX2 Cat & Dog Plus Black
11827150	Triflex HX2 Pro Pearl Grey

Please note:

1. To be eligible to claim the Promotion, You (the individual purchaser):
 - a. must have purchased a Miele Triflex HX1 or HX2 vacuum cleaner from Miele New Zealand Limited (Miele), at shop.miele.co.nz, from a Miele Experience Centre or Miele's authorised New Zealand Retail Distributors between 1 October 2023 to 31 December 2023 (inclusive);
 - b. make a claim for the Promotion within ninety (90) days of the purchase date; and
 - c. must have used the Product for normal domestic purposes and maintained the Product according to the instructions or manual supplied.

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2. Except for the products noted in 1(a) above, all other products (including accessories, b-stock, ex-display products, and refurbished products) are excluded from this Promotion.
3. Products used in commercial settings or for any hire purchase, lease, rental, or other similar arrangement are excluded from this Promotion.
4. To be eligible for a refund under the Promotion, you must lodge Your claim within Ninety (90) days of purchase.
5. The Product and any accessories, manuals and any bonus products sold as part of it must be returned in as good as new condition (subject to fair wear and tear), clean, in full working order and with original proof of purchase and claim form.
6. You are responsible for all postage costs for the return of your product.
7. Promotion is subject to availability and whilst stocks last. No rain checks are provided.
8. Normal manufacturer warranty conditions apply.

Full Terms & Conditions, and details on how to lodge the claim with Miele can be found at www.miele.co.nz/Triflex90Days

Thank you for supporting this initiative and we look forward to this campaign driving strong sales.

Ngā mihi nui, thanks,

Miele New Zealand Ltd.