



Business to Business Spare Parts Portal Introduction



Key Dates: Available 25 September 2023

Introducing the new B2B Spare Parts Portal?

Electrolux has upgraded our Spare Parts customer experience with the launch of our new B2B Spare Parts Portal. The new portal will provide Customers, who have a Spare Parts account, access to availability and pricing with a direct B2B ordering system.

When can I access the portal?

Electrolux will endeavour to have any Customer wanting to use the service, uploaded with User IDs and logins prior to 25 September 2023.

How do I know what Spare part number to search?

Access will be provided to our Partnership Website to obtain parts diagrams, once the part is located it can be copied and pasted into the portal. Any part that may have been superseded will automatically move to the new part number.

How will I know how to use the site?

There is a user guide in the portal, or alternatively contact Electrolux Territory Manager, Telephone Account Manager or Customercare for assistance.

What does it look like?

Below is the homepage, the portal is simple and easy to navigate. We are very excited be moving to this new platform and look forward to migrating Kianga Ora Contractors over to the site in October.

